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FLOOR CARE FAQs

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Q: I bought one of the Shark steam mops and I wanted to make certain it is OK to use it on the floors. I asked the guy I bought the floors from and he said he called the steam mop manufacturer and never got an answer. Could you help me please?

A: Steam mops use water vapor under pressure, and we cannot recommend them for that reason. Water causes wood to swell, resulting in raised edges, possible finish peeling, etc. We recommend using Somerset's specially-formulated Ultimate Cleaner. We also make available a Mop Kit and replacement mop heads to make cleanup easy.

SOMERSET'S ULTIMATE™ WOOD FLOOR CLEANER



This cleaner is specially formulated for the easy care and maintenance of Somerset hardwood flooring. Your Somerset retailer may carry our cleaner, but if you are unable to find it locally, you can purchase directly from Somerset online.

[>buy now](#)

PREVENTATIVE CARE

Hardwood flooring, unlike other types of floor coverings can be kept looking new, regardless of wear, with a minimum amount of effort. To protect against damage, just follow some basic, common sense guidelines. [>more](#)

Flooring Collections

Hand Crafted
Color Strip
Homestyle
High Gloss
Classic
Character
Specialty
Wide Plank
Color Plank

Warranty

Our Commitment
Warranty Registration
Installer/Owner Responsibility
What You Should Know

Floor Care

Routine Care Instructions
Preventative Care
Floor Care FAQs
Purchase Care Products

Before You Buy

Internet Sales Policy
The Nature of Wood
Solid vs Engineered
Species Information
Calculate Square Footage
Product Comparison Chart

Customer Support

Solid installation
Engineered Installation
Somerset Adhesives
Molding & Trim
Stain Matching Program
Customer Support FAQs

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